

PLASTIC CARD FRAUD QUESTIONNAIRE

Member Information						
Cardholder Name	Home Pho	one Number	Cell Phone Number			
Account Number Email Address						
Card Number:						
Transaction Information						
Date the Cardholder Discovered the Loss	Date the Cardholder Reported the Loss to FiCare					
Date of the First Fraudulent Transaction	Total Amount of the Unauthorized Transactions					
Questionnaire						
Do you have your card in your possession?	YES	NO				
If no, was your card lost or stolen?	LOST	STOLEN				
Where did you keep your card?						
Where do you keep your PIN?						
Did you ever give your card to anyone else?	YES	NO				
If yes, who?						
Did you ever give your PIN to anyone else?	YES	NO				
If yes, who?						
Was your card ever out of your possession?	YES	NO				
If yes, when?						

OFFICE USE ONLY



STATEMENT OF FORGERY FOR VISA® DEBIT CARD

The Visa[®] Debit Card associated with the fraudulent transactions will be canceled immediately, if not done so already, upon receipt of your completed Statement of Forgery. This entire form must be completed where applicable and **SIGNED** by the cardholder, then returned to FiCare Federal Credit Union.

Section I					
Cardholder Name Daytime Phone Number Date Reported					
Section II					
I,, residing at					
, state to the best of my knowledge that the above-referenced Visa Debit Card was:					
(Please mark only one appropriate selection)					
Lost: Date Card Lost/ I have not used the Debit Card identified above for the purchase of merchandise or services, to withdraw cash, or for any other purpose since the above date.					
Stolen: Date Card Stolen/ I have not used the Debit Card identified above for the purchase of merchandise or services, to withdraw cash, or for any other purpose since the above date.					
Never Received Card in the Mail I requested a Debit Card from FiCare FCU, but never received the card in the mail.					
 Unauthorized Use of Card Number I had my Debit Card in my possession when my account number was fraudulently used. 					
Duplicate Transaction I authorized the use of my card but the transaction(s) posted to my account more than once.					
 Never Requested Card I never requested a Debit Card from FiCare FCU. 					
I have not used this Visa Debit Card/Number for any of the transactions since the above date. I have not authorized anyone else, orally or in writing, nor have I given consent nor do I have knowledge of implied consent, to use or have possession of said Visa Debit Card/Number. I have not received and will not receive goods or services, or will not otherwise benefit, directly or indirectly, from transactions made after th date shown above.					

I believe that sales drafts, ATM transactions, telephone/mail orders, or applications bearing my purported signature, or the purported signature of person(s) authorized to use my Visa Debit Card/Number following the date reported above, are and will be forgeries.

By signing below, I certify to the best of my knowledge and belief that all of the information on and attached to this affidavit is true, correct, complete, and made in good faith. I also understand that this affidavit may be provided to federal, state, and local law enforcement agencies for such action with their jurisdiction as they deem appropriate. I understand that knowingly making any false or fraudulent statement or representation on or with this affidavit may constitute a violation of 18 U.S.C. or other federal, state, or local criminal statutes and may result in imposition of a fine, imprisonment, or both.

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STATEMENT OF FORGERY FOR VISA® DEBIT CARD

Phone: _____

SSN:

Section III

The transaction(s) identified were not made by me or by anyone acting upon my authority or with my consent or knowledge.

□ I have no knowledge of the identity or whereabouts of the person(s) using the Card.

□ I can identify the suspect as:

Name:

Address:

List of Fraudulent Transactions (REQUIRED)

Please list all fraudulent charges in the space below to ensure they are included with your fraud case. Include the merchant name, dollar amount, and transaction date for each charge. If there are a large number of charges, you may attach a copy of your billing statement(s) with the fraudulent charges marked in ink. *(Please do not highlight charges if you are faxing)*

Date (MM/DD/YY)	Merchant Name	Dollar Amount

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